When Escalations Multiply, So Do the Costs

Agentic AI resolves complex tickets before they drain your time, budget, and customer loyalty

See the difference QueryPal makes

The old way is broken. First-gen AI promised automated customer support but delivered FAQ bots that can't answer complex questions, can't take action, and can't help your customers solve problems.

That's not automation. That's frustration.

When you delegate to first-gen AI, you pay a steep price: wasted time, lost revenue, and customers who never come back.
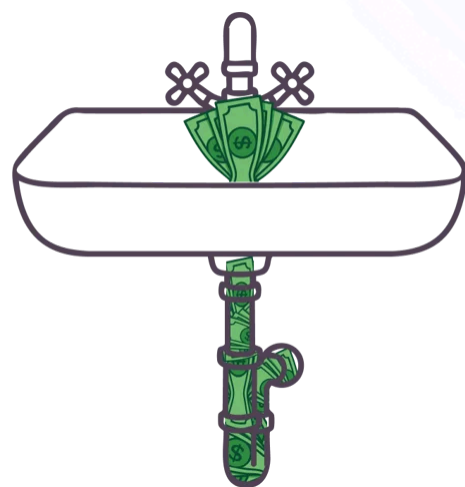
Meet the new standard: Agentic AI

Forget the FAQ bots. Agentic AI is focused solely on action — giving your organization autonomous agents that understand complex questions, make real-time decisions, and proactively solve customers' problems instead of sidestepping them.

It's a shift in support that makes measurable impacts on your business:

75%+

deflection across complexity levels

3x

higher deflection rates than first-gen AI bots

92%

customer satisfaction scores

60–75%

lower cost-per-contact

Big results from big brands

87%

Lyft uses Agentic AI to resolve tickets 87% faster on thousands of tickets every day, without human intervention.

77%

LinkedIn retrieves information 77% faster and resolves tickets 29% faster thanks to Agentic AI.

Learn how your organization can make similar strides with QueryPal.

Agentic AI is high-impact and high-return — exactly what the C-suite needs

The "big picture" rests squarely on your shoulders. You're responsible for cutting costs, scaling operations, and creating differentiated customer experiences. Every unnecessary escalation caused by first-gen AI pulls you further away from those goals.

Agentic AI Customer Support...	First-Gen AI Support Bots...
Understands context and can work autonomously	Depends on rigid scripts that can't adapt to conversation flow
Real-time access to account-specific information	No account-specific access, forcing human escalations
Answers Tier 1–3 support questions with zero setup, and accelerates the most complex support requests for human agents	Can only answer simple, repetitive, or procedural questions
Self-learning, continuously improving from support tickets	Requires intensive, ongoing, manual training
High customer retention rates	High customer abandonment rates

Discover how Agentic AI grows revenue, loyalty, and real-time intelligence by grabbing your copy of The CXO's Guide to Agentic AI for Customer Support.

QueryPal

The CXO's Guide to Agentic AI for Customer Support

How to turn support from a cost center to a growth engine

When First-Gen AI Hits a Wall, QueryPal is Just Getting Started

First-gen AI maxes out at about 30% deflection. The rest of your tickets are too complex for first-gen AI, so they're escalated and delayed. They're also expensive, typically accounting for 80% of an organization's support costs.

QueryPal eliminates the endless cycle of human ticket triage with Agentic AI that's specifically designed to tackle the hard stuff — no hand-holding required.

QueryPal has Agentic AI customer support you can trust and track:

- SOC 2/GDPR-grade data security
- Compliance with enterprise and industry regulations
- Visual analytics for fast, easy ROI analysis
- Enterprise-level self-hosting on AWS for sensitive data
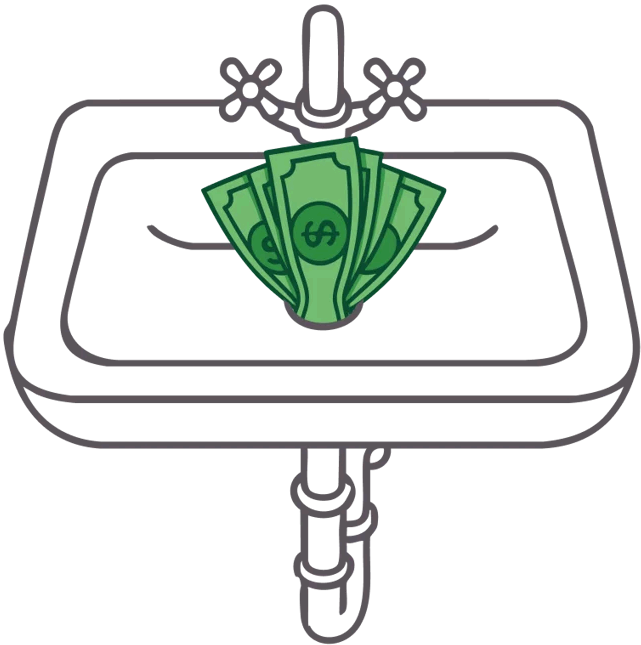
Resolve more. Escalate less. Cut your support costs at the source with QueryPal.

Book a Demo