

Modernize the Employee Experience. Unleash Potential.

NTT DATA's experts leverage the power of ServiceNow to modernize the employee experience and unlock new efficiencies

Organizations today are still navigating the digital transformation demands created by the pandemic. Faced with pressure to make technology simpler, reduce costs, streamline connections for remote and hybrid workers, and attract and retain the best talent, enterprises must modernize the way work gets done.



Your Challenges

- Process gaps, siloed platforms, and limited visibility across business units
- Complex technology that isn't designed with user experience in mind
- Wasted costs on redundant platforms and functionalities
- Rigid platforms, heavy customizations, arcane user experiences, and significant technical debt that stop innovation before it starts.



Our Solutions

- Build a system of engagement in ServiceNow that sits across platforms
- Provide a unified front-end experience for all employees, not just power users
- Develop an enterprise modernization roadmap to streamline platforms, create comprehensive visibility, and smoothly manage the changes
- Empower data-driven decisions by connecting systems and insights
- Reduce operational expenses by eliminating the need for multi-system maintenance and heavily customized platforms
- Accelerate and de-risk the enterprise modernization journey with a team of globally-acclaimed experts and proven best practices



Give your employees the power to perform at their best with a simpler, unified tech experience. NTT DATA uses ServiceNow to fill process gaps, connect business units together, and automate workflows so enterprises can focus their time and money on cultivating innovation, launching new products, and creating new revenue streams.



Assess your modernization maturity

Determine your current maturity level and how to move forward. NTT DATA's experts identify opportunities to streamline the work your employees do every day. From there, we create a multi-year roadmap that spans projects across multiple business units and puts your user experience at the forefront.

Create a single pane of glass

Unify your user experience by using ServiceNow as a system of engagement that sits across all service-specific platforms. We leverage ServiceNow's deep automation and workflow capabilities to build a seamless front end while integrating your critical tools in the back end. The end result is better accessibility for every employee — not just power users.

Streamline your costs

Regain control of your tech spend with a deep analysis of your existing platforms and functionalities. We have the expertise to identify where redundant and non-essential costs can be eliminated. With ServiceNow's do-it-all capabilities, we give you the power to remove the need for multi-system maintenance, high-skill costs, extraneous apps, and heavily customized platforms.

Accelerate your enterprise modernization journey

Reach your enterprise modernization goals faster with one partner that's focused on true transformation instead of just platform updates. Thanks to our longstanding expertise with ServiceNow's out-of-the-box workflows, we can implement and integrate a modern tech experience faster, more cost-effectively, and with far less risk.

Results

- Expands the ServiceNow platform into a modern business tool with end-to-end visibility of data, systems, and intelligence from a variety of sources
- Optimizes processes and the user experience with a seamless front end built in ServiceNow and integrated service-specific platforms in the back end
- Eliminates redundant systems to save money and time
- Replaces manual, time-consuming tasks with low-code, automated ServiceNow workflows
- Improves agility, innovation, and resilience by moving away from rigid, complex tech environments

Visit us.nttdata.com to learn more.

NTT DATA is a \$30 billion trusted global innovator of IT and business services. We help clients transform through business and technology consulting, industry and digital solutions, applications development and management, managed edge-to-cloud infrastructure services, BPO, systems integration and global data centers. We are committed to our clients' long-term success and combine global reach with local client service in over 80 countries.

